## 東吳大學 九十四 學年度碩士班研究生招生考試試題

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| 系級 | 資訊科學系碩士班B組 | 考試 時間    | 100 | 分鐘     |
| 科目 | 管理資訊系統     | 本科<br>總分 | 100 | 分      |

- 1. Describe the relationship between ethical, social, and political issues in an information society, and the ripple effect in the five moral dimensions for the introduction of new information technology. (20 %)
- 2. Describe the five-step process in an ethical analysis, and identify six ethical principles. (20 %)
- 3. What are the four stages of the decision making process described by Simon? Describe the classify decisions as structured, semi-structured, and unstructured decisions, and what kinds of information systems support different types of these decisions. (20%)
- 4. Identify and describe the four levels of the organizational and five major functional areas. What types of information systems serve each level? (20%)
- 5. Explain each of the following terms in your own words: Standard Operating Procedures(SOPs), Supply chain management systems, Decision-support systems(DSS), Knowledge work systems(KWS), Transaction processing systems(TPS), Virtual organization, behavioral models, mobile commerce, disintermediation and reintermediation in E\_commerce. (20%)